

Brick Sand – Conditions of Supply

SoilWorx have often been asked to provide technical assistance on many customer projects. As a supplier of Brick Sands, this assistance has been called upon when mortar appearance is poor, as a result of the brick-laying techniques used during the construction of brick walls.

As a cartage supplier of this raw material, poor mortar appearance is beyond the control of SoilWorx. It is important that you review the below information before using brick sand to assist with project completion.

AS 3700 – 2001 Masonry Structures and CBPI – Code of Practice Cleaning Clay Masonry may contain further information to help with the successful application of mortar to brick wall constructions. These documents are available to you upon request.

- White Brick Sand is a naturally occurring sand, and parameters such as clay, organic content and colour are variable. When using White Brick Sand, we strongly advise that you have the sand delivered in a single delivery. Variation in the sand is seen from day to day dependent on the area the sand is being extracted from.
- SoilWorx makes no representations as to the consistency of colour, clay content, organic content and all other parameters (for White Brick Sand between different loads).
- It is your responsibility to ensure that all products are suitable for use including any aesthetic requirements. If you have any special requirements in relation to aesthetic, durability or application in excess of ordinary use, you should consult with us in advance to ensure we can provide you with the product that is right for you.
- The addition of lime in mortar is significant and should not be underrated. Lime affects many parameters in mortar including but not limited to:
 - Improving workability by giving greater plasticity
 - Increased durability to help withstand the elements
 - Provides strength to help avoid mortar crumbling in the future
- Great care should be taken when cleaning the mortar joints as pressure washing can easily damage the joints. If pressure washing is to be undertaken, we recommend first trialing on a small, unnoticeable area of the brick wall before its entirety to check the suitability of pressure washing to clean.
- SoilWorx accepts no liability for the defects of mortar where the cleaning method of pressure washing has been undertaken and makes no warranties, representations or guarantees that mortar will retain its colour, shape, quality or durability in the event of it being subject to pressure washing.
- When cleaning mortar off a brick wall with acid, it can affect the brick wall in many ways including but not limited to:
 - Weakened areas in the mortar
 - Bleaching the mortar
 - Using the wrong acid, which can create “acid burn” by reacting with iron oxides naturally present in bricks and mortar and this may create stains
- SoilWorx accepts no liability for the defects or damage caused arising from any acid wash or other

treatment to mortar and makes no warranties, representations or guarantees that mortar will retain its colour, shape, quality or durability in the event of it being subject to acid washing or other treatment.

The information provided above is intended as a guide to highlight some of the important points to consider when using our product.

Upon receipt of this notice and purchase of our brick sands, it is understood that you have read, understand and accept the limitations of liability in this letter in addition to our standard terms and conditions.